Faraway Yachting

Conditions Faraway Yachting Co. Ltd.

Booking and payment

If you wish to book a charter holiday or a day trip, and you know the yacht is available, please, email us to confirm your booking. You will then receive an invoice stating the amounts to be paid: the Deposit 30% (50% for all bareboats) and the Final Payment 70% (50% for all bareboats). The Deposit is due no later than 7 days after the invoice has been sent. After paying the Deposit, please, inform us of your payment. We will immediately send you a confirmation by email upon receiving the Deposit. The Final Payment of the invoice is to be paid no later than 60 days before the departure date of your charter.

	You	Faraway
Enquiry 1	Send enquiry for availability of a certain yacht for a certain period.	Confirms availability of the yacht
Booking 2	Confirm your Booking	Sends an invoice stating Deposit (30%) and Final Payment (70%)
Payment 3	Pay Deposit (30%) within 7 days & send email to announce payment	Confirms receipt of Deposit (30%)
	Pay Final Payment (70%) no later than 60 days before departure date.	Confirms receipt of Final Payment (70%)

Please note:

- Bookings made less than 60 days before departure date are to be paid in full in one single payment.
- Late payment of the Deposit or Final Payment results in your booked space not being secure.

Altering a booking

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Provided it does not interfere with our schedules, there are normally no charges for minor alterations. If the change is major it will be dealt with on a per booking basis relating to the circumstances.

Cancellations and Insurance

Cancellations need to be advised of in writing by fax or email. The date we receive the message is the one used in calculating any charge. The following charges apply for cancellations:

- more than 12 weeks before the charter date -> you pay 30% of the total charter fee

- between 12 and 8 weeks before the charter date -> you pay 50% of the total charter fee

- between 8 and 4 weeks before charter date -> you pay 80% of the total charter fee

- within 4 weeks of the charter date -> you pay 100% of charter fee.

We strongly recommend obtaining cancellation insurance! We also recommend that guests obtain holiday insurance covering the activities and sports they intend to undertake.

Itineraries

Where itineraries are given they may be subject to change due to weather conditions or other circumstances. The final decision regarding the itinerary lies with the skipper of the charter. In all cases safety aboard has priority.

Information Provided

The information we provide regarding yachts, itineraries, crew, dive sites, transfers, arrival/departures and all other aspects of the charters is correct to the best of our knowledge.

Equipment Breakdowns

A modern yacht contains many pieces of machinery and equipment, which have to work in a marine environment. Although the yachts are very well maintained, equipment breakdown can still occur. As long as the quality of the trip is not unduly affected in the event of equipment breakdown, such a breakdown by itself is no ground for complaint.

Complaints

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Should a guest have a complaint they should inform the skipper of the yacht, or in case of bareboat charter the guest should inform the shore base. The skipper (or the shore base) will do the utmost to rectify the problem. Complaints, which have not first been expressed to the skipper (or to the shore base in case of bareboat charter) can not be taken into consideration.

We reserve the right to change any of the above as circumstances dictate without prior notice.

Items not covered by our liability insurance

The following items are not covered by our insurance and every guest is personally responsible for such and similar items:

Cash, jewelry, watches, cameras of any kind, phones, computers, i-pads, i-pods, and any other electric or electronic device, passports and other documents.