

HARRINIVA HOTELS & SAFARIS

2023-2024 TERMS & CONDITIONS FOR TOUR OPERATORS VALID FOR BOOKINGS UNDER 10 PERSONS

CANCELLATION COSTS:

- Up to 60 days before arrival - free of charge
- 59 to 30 days before arrival – cancellation cost 30% of the rate
- 29 to 15 days before arrival – cancellation cost 50% of the rate
- 14 to 8 days before arrival - cancellation cost 80% of the rate
- 7 days or less before arrival or no show - cancellation cost 100% of the rate

PAYMENTS:

- Full payment is due 4 weeks before the clients arrival.

SERVICE PROVIDER'S RIGHT TO CANCEL THE RESERVATION

- In case of force majeure Harriniva Ltd has the right to cancel the reservation.
In this case the client has a right to be refunded to the full.

- The reservation can be cancelled without a notification to the client if payments or deadlines are not met.
- If the accommodation must be cut short due to unwelcome behaviour, the refund does not apply.
- We reserve the right to cancel and modify allotment if needed.
- Allotments are not transferable for resale without any prior agreements.
- Promotions, special offers and discounts should be informed to our sales and marketing team in advance.
- We hold the right for changes in timetables and the order of the programs.
All programs can also be varied or cancelled due to the weather or other safety reasons.

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