

BOOKING INFORMATION & CONDITIONS



TOUR DEPOSIT & FINAL PAYMENT TERMS. To confirm Booking with THE LOST WORLD and associated service providers the following deposit and final payment terms must be strictly adhered to.

- **Deposit Due Per Person:** EUR 300 per person. We will confirm your Booking on receipt of the deposit of your trip and a signed Booking form.
- **Final payments** are due 30 days before departure. For the Booking received within 30 days of commencement of travel, full payment must be made on Booking. Although in general we are very happy to try to fit in late bookings, please, book as early as possible to avoid disappointment.

CANCELLATION. If you are forced to cancel your Booking, for any reason whatsoever, the person who signed the Booking form must notify us in writing. Cancellation charges will be calculated from the date we receive advice in writing, and are applied as follows. The balance of deposits due according to the following schedule will be returned less the cost of the bank transfer charges.

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| • More than 60 days prior to departure | 5% |
| • 30-60 days prior to departure | 10% |
| • 20-29 days prior to departure | 25% |
| • 7-19 days prior to departure | 50% |
| • less 7 days or no-show | 100% |



VALIDITY. Prices quoted are valid at time of printing and are subject to change caused by exchange rates and currency fluctuations.

INSURANCE. Travel insurance is strongly recommended. Medical Insurance is obligatory and it is a condition of joining our tours that you be fully insured for any medical expenses while traveling.

TRAVEL DOCUMENTS. Every client must be in possession of a current passport valid for at least six months from the date of the departure, a round-trip airline ticket, and adequate funds for the duration of the stay.

VISA REQUIREMENTS. Your visa invitation will be sent at once we are in receipt of the signed Booking Form and the deposit has been received by our bank. You will need to send this invitation with a completed application form, fee and passport to your nearest Russian Consulate.

HEALTH REQUIREMENTS. In order to enjoy the tour passengers must generally be in good health. Therefore, it is imperative that persons with medical problems make them known to us as soon as possible prior to the departure. THE LOST WORLD reserves the right to disqualify a tour participant at any time if, in their sole judgment, the tour participant is not deemed by them to fit medically for the travel. THE LOST WORLD assumes no liability regarding provision medical care. Vaccinations against Polio, Tetanus and Diphtheria are recommended, Hepatitis B & A, Typhoid. In the wilderness areas the water is safe to drink. Some of the hazards in Kamchatka (bears, sulfurous fumes etc.) can be avoided if you follow the instructions of our experienced guides.

INCLUDED IN THE TOUR: All accommodation within Kamchatka - we always use the best available accommodation in any locality but for detailed descriptions please see the individual tours; all hotels, local taxes and service charges; meals (breakfast, lunch, dinner); tour planning, handling and all operational charges; any internal air, ground and/or water transportation; airport / boat / hotel transfers; all scheduled sightseeing arrangements; park and entrance fees; tour amenities; local guides and tour leaders.



TOUR COST EXCLUSIONS: The following items are not included and are the clients' responsibility. Porters are not provided, unless by prior arrangement. While trekking clients must carry their personal belongings and food for their meals. Meals not stated in individual itineraries, any items of a personal nature such as laundry, beverages, drinks, telephone/cable/fax charges and postage. Tips to tour guides and drivers; airport taxes, forwarding of baggage and purchases; air trip cancellation and personal insurance; cost of obtaining passport/visa and health costs; international and/or internal air transportation to or from Kamchatka.

ALTERATIONS TO TOURS & ACCEPTANCE. When you choose one of our tours it is essential for you to realize that, although THE LOST WORLD guides and ground operators will do their best to cope with unexpected problems and to look after the groups welfare and safety, alterations to itineraries beyond our control may occur. We reserve the right to offer substitutes, or to cancel completely the whole or any portion of a tour, conditions should necessitate. We also reserve the right to decline the acceptance of any person as a member of a tour should the presence of that person be prejudicial to the good conduct of the tour, or be contrary to the prevailing laws of the country visited.

USE OF PHOTOGRAPHY. THE LOST WORLD reserves the right to take photographs during the operation of a tour and may use the same for promotional purposes. By reserving a tour with THE LOST WORLD, tour participants agree to allow images that may include them to be used for the purpose stated. If you do not wish to allow this, advise your guide/escort at the commencement of the tour.

ARBITRATION. Any and all controversies or claims arising out of or relating to this Agreement or the performance thereunder, including, without limitation, any claim related to illness, injury or death, will be settled by binding arbitration in The Arbitration Court of Petropavlovsk-Kamchatsky, Russia, in accordance with the existing rules and judgment on the arbitration does not waive or modify the liability release contained in the foregoing paragraph.

RESPONSIBILITY & LIABILITY. THE LOST WORLD itself is not a carrier or hotelier, nor do we own aircraft, or hotels, we cannot accept any liability of whatever nature for the acts, omissions or default, whether negligent or otherwise of those air carriers, coach operators, shipping companies, hoteliers or other persons providing services in connection with your trip pursuant to a contract between themselves and yourself (which may be evidenced in writing in the form of a ticket, voucher, coupon or the



like). It is important to note therefore that all the bookings with THE LOST WORLD are subject to the terms and conditions and limitations of liability imposed by air carriers, coach operators and other providers, some of which limit or exclude liability in respect to death, personal injury, delay and loss or damage to baggage. We do not accept any liability for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which are beyond our control, such as war, civil disturbances, quarantine, terrorism, government restrictions or regulations, fire, floods, weather, thefts, pilferage, failure of any means of conveyance to arrive or depart as scheduled.